



## Visual Workplace · Visual Thinking (2<sup>ND</sup> EDITION)

CREATING ENTERPRISE EXCELLENCE THROUGH THE TECHNOLOGIES OF THE VISUAL WORKPLACE

SHINGO PRIZE WINNER



### REVIEWS FROM EXPERTS IN THE FIELD OF OPERATIONAL EXCELLENCE

"Galsworth is the world's foremost authority on visual management. Her book raises the stature of visuality, hardens soft notions about it, and embeds it in structure and theory that—until now—have been missing."

*Richard J. Schonberger, lean expert; author of Best Practices in Lean Six Sigma and many titles*

"Galsworth's unique methodology provides a workplace that allows employees to think differently—to think visually. I know of no other book that guarantees such high levels of organizational ownership, self-leadership, and therefore sustainment."

*Peter Dobbs, Director/Organizational Transformation, Rolls-Royce plc.*

"Our hospital is living proof that the tools and concepts in this book can produce tremendous benefits. The way we deliver patient care and how we work was improved significantly. Employees want to become visual thinkers."

*Carol Lepper, V.P./Strategic Improvement, Cancer Treatment Centers of America*

"Visual Workplace/Visual Thinking takes us to new depths in understanding the power and inventiveness of visual thinking, inside and outside the workplace. Use this book on your journey to excellence. We have!"

*Rick Feller, Manager/Manufacturing Excellence, Plymouth Tube Company*

"I know of no other book that describes visual principles in such detail and with such great pictures. It shows readers how to create a proactive and engaged work culture."

*Robert W. Hall, Ph.D., author of Zero Inventories, Soul of the Enterprise, founding member of AME*

### SOME 5-STAR AMAZON REVIEWS ★★★★★

"A touchstone book!" *Lyle E. Hervert*

"Fantastic!!! The best book on visual workplace theory and practice. A must have for leaders wanting to substantially improve communication, free up time, and drive results. Thanks Dr. Galsworth for your contribution!" *Marley Lunt, McKinsey & Company Consulting*

"I found the book's content very well organized. Plenty of pictures and visuals to reinforce the message. There are lots of practical applications to draw from. Excellent."

*Stefano Relli, Lean Sigma Black Belt, Essilor of America*